

# **Pool Rental Frequently Asked Questions**

## 1. How much do pool rentals cost?

It depends on what you are looking for! The prices are dependent on the pool and the type of rental. For a complete breakdown of amenities and costs, visit our website at <a href="https://www.appletonparkandrec.org">www.appletonparkandrec.org</a>

### 2. What times are pools available for private rentals?

Erb and Mead Pools are available Saturdays and Sundays from 9:30- 11:30 am or 7:00- 9:00 pm. Mead Pool only has the pool available on Fridays from 7:00- 9:00 pm. Appleton Parks close at 11:00 p.m. so all guests must be out of the park by that time.

# 3. What is included with private rentals?

Private rentals provide you and your guests exclusive use of the entire facility outside of normal open swim hours. This includes all admission costs, use of water slides, diving boards, as well as more amenities that the location offers!

# 4. Are lifeguards included with my private rental?

Rentals include enough lifeguards to accommodate up to 236 people in the pool at one time as well as an on- duty pool manager and first aid care. If your rental exceeds this number, an additional lifeguard will be required for every 100 people at the cost of \$25 per hour. To determine if you need or require additional lifeguard staff, please contact Krystal Ganz at (920)832-3926.

## 5. What are the areas you can rent at the pools?

Special areas at Erb and Mead Pools that can be reserved for your private party or get together during public open swim hours. Erb Pool offers the Cabana, a shaded, outdoor area on the pool deck, and the Oasis, an indoor area with temperature control and private restrooms. Mead Pool has the Shade Pavilion which is a reserved area on the pool deck.

# 6. Can I bring in my own food?

For private rentals, you may bring in food and drink for your guests. Alcoholic beverages and any items containing glass are not allowed. Party Packages during open swim at Erb and Mead Pools may bring in cake, drinks, and snacks for guests. No refrigerator or freezer is available for rental usage.

#### 7. What do Party Packages consist of?

Party Packages include use of the Cabana (outdoors) or Oasis (indoors) at Erb Pool or the Shade Pavilion at Mead Pool from 1:00- 4:00 pm. You will also receive 10 youth and 2 adult admissions. Additional admissions can be purchased at our group rate at \$3.00 a person.

#### 8. Is the concession stand available during private rentals?

Private rentals do not include use of the concession stand. If you would like to have the stand open, please contact the Recreation Programmer at 920-832-3926 for more information.

## 9. Can I bring in floatation devices and/ or toys to a private rental?

The only floatation devices allowed in the pools are Coast Guard approved lifejackets. No other items such as water wings, noodles, or rafts are not allowed. Small toys and balls are allowed into the pool for play in the leisure pool. Large balls, diving sticks, squirt toys, or other playthings are not allowed. Balls will be provided for the basketball hoops.

## 10. Can I decorate the facility for a private rental or Party Package?

*Yes, but with limitations:* 

- No signs posted outside of the pool or in the park
- No wires, ropes, strings, or poles may be strung from any part of pool reservation area
- No staples, nails, screws, or other fasteners put into walls or posts

For a complete list of decorating information, please contact our Parks and Recreation Customer Service Center at (920) 832-5905 or <a href="mailto:appleton.org">appleton.org</a>.

Decorations will need to be put up and taken down within the timeframe of your rental. Renters will not be able to enter early or stay late to take care of decorations.

# 11. Who will regulate guests coming into the facility for my rental?

You will be responsible for monitoring guests coming in for your private rental. Pool staff will not regulate who enters and exits the facility.

For a Party Package, you need to gather your group prior to entering the facility. Any additional admissions for a Party Package will need to be paid before entering the facility.

#### 12. What happens if it rains or we have to cancel?

In the event of bad weather or you if want to cancel, we will try and reschedule your rental for another date. If no other date can be agreed upon, unfortunately, we are not able to provide refunds for rentals cancelled by the renter. In the event the pools are shut down due to a mechanical issue or other unforeseen circumstances, the renter will get a chance to reschedule their event or receive a full refund. All refunds are subject to a \$10 processing fee.