

Pool Rental Frequently Asked Questions

1. How much do pool rentals cost?

It depends on what you are looking for! The prices are dependent on the pool and the type of rental. For a complete breakdown of amenities and costs, visit our website at www.appletonparkandrec.org

2. What times are pools available for private rentals?

Erb Pool	Saturdays and Sundays
	9:30- 11:30 am
	7:00- 9:00pm
Mead Pool	Fridays, Saturdays, and Sundays
	9:30- 11:30am
	7:00- 9:00pm

Appleton Parks close at 11:00 p.m. so all guests must be out of the park by that time.

3. What is included with private rentals?

Private rentals provide you and your guests exclusive use of the entire facility outside of normal open swim hours. This includes all admission costs, use of water slides, as well as more amenities the location or pool rented offers!

4. Are lifeguards included with my private rental?

Rentals include enough lifeguards to accommodate up to 236 people in the pool area at one time as well as an on- duty pool manager and first aid care. If your rental exceeds this number, an additional lifeguard will be required for every 100 people at the cost of \$25 per hour. To determine if you require additional lifeguard staff, please contact Recreation Supervisor Krystal Ganz at (920)832-3926.

5. What are the areas you can rent at the pools?

There are special areas at Erb and Mead Pools that can be reserved for your party during public open swim hours. **Erb Pool** offers the **Cabana**, a shaded, outdoor area on the pool deck, and the **Oasis Room**, an indoor area with temperature control and private restrooms. **Mead Pool** has the **Shade Pavilion**, which is a reserved area on the pool deck.

6. Can I bring in my own food?

For private rentals, you may bring in food and drink for your guests. Alcoholic beverages and any items containing glass are not allowed. Party Packages during open swim at Erb and Mead Pools may bring in cake, drinks, and snacks for guests. No refrigerator or freezer is available for rental usage.

7. What do Party Packages consist of?

Party Packages include use of the Cabana (outdoors) or Oasis Room (indoors) at Erb Pool or the Shade Pavilion at Mead Pool. You will also receive 10 youth and 2 adult admissions. **Open Swim Party Rentals are daily from 1:00- 4:00 pm.** Additional admissions can be purchased at our group rate of \$3.00 a person.

Twilight Party Packages are from 6:00- 7:30pm on specific nights. You will also receive 10 youth and 2 adult admissions. Additional admissions can be purchased at \$2.00 a person.

8. Is the concession stand available during private rentals?

Private rentals do **not** include use of the concession stand. If you would like to have the stand open, please contact Krystal Ganz at 920-832-3926 for more information.

9. Can I bring in floatation devices and/or toys to a private rental?

The only floatation devices allowed in the pools must be **Coast Guard approved**. No other items such as water wings, noodles, or rafts are not allowed. Small toys and balls are allowed into the pool for play in the leisure pool. Large balls, diving sticks, squirt toys, or other playthings are not allowed. Balls will be provided for the basketball hoops.

10. Can I decorate the facility for a private rental or Party Package? *Yes, but with limitations:*

- No signs posted outside of the pool or in the park.
- No wires, ropes, strings, or poles may be strung from any part of pool reservation area.
- No staples, nails, screws, or other fasteners put into walls or posts.

The complete list of decorating information will be found on the rental agreement form.

Decorations will need to be put up and taken down within the timeframe of your rental. Renters will not be able to enter early or stay late to take care of decorations.

11. Who will regulate guests coming into the facility for my rental?

You will be responsible for monitoring guests coming in for your private rental. Pool staff will not regulate who enters and exits the facility.

For a Party Package, you need to gather your group prior to entering the facility. Any additional admissions for a Party Package will need to be paid before entering the facility.

12. What happens if it rains or we have to cancel?

In the event of bad weather, we will try and reschedule your rental for another date. If no other date can be agreed upon, unfortunately, we are not able to provide refunds for rentals cancelled by the renter. In the event the pools are shut down due to a mechanical issue or other unforeseen circumstances, the renter will get a chance to reschedule their event or receive a full refund. All refunds are subject to a \$10 processing fee.